

SBD Rewards Frequently Asked Questions

What is the SBD Rewards Program?

It's a unique program that rewards you for using your Savings Bank of Danbury Visa[®] Debit Card and other bank services.

How do I earn SBD Rewards Points?

You will earn one SBD Rewards Point for every two U.S. dollars (\$2) spent on eligible Savings Bank of Danbury Visa[®] Debit Card purchases (signature or non-pinned transactions only). Points can also be earned by using our free Online Bill Pay service. You'll earn 10 SBD Rewards Points for every bill processed through our Online Bill Pay service. We keep track of all the points you've earned and provide you with a quarterly SBD Rewards statement.*

Who do I call if I have questions regarding my account?

Call our SBD Rewards Service Center toll-free at 1-877-SBD-RWDS (877-723-7937) 24 hours a day, seven days a week.

When can I redeem SBD Rewards Points?

You can redeem SBD Rewards Points any time starting with as few as 750 accumulated points.

How do I redeem my SBD Rewards Points for travel?

Redeeming your SBD Rewards Points for travel is easy. You can use our online airline booking engine, you can redeem points for a Travel Rebate Certificate which can be applied to all or part of your trip, or take advantage of one of our Travel Packages. If you don't have internet access, call our SBD Rewards Service Center toll-free at 1-877-SBD-RWDS (877-723-7937) 24 hours a day, seven days a week.

What makes the SBD Rewards Program different from "frequent flier" programs?

Unlike typical frequent flier programs, your SBD Rewards Points are good for any type of travel. You can book online, through your preferred travel agency, or direct with travel providers. Any airline... Any hotel or resort... Any train trip... Any cruise line... Any rental car... YOU NAME IT!

What if I already took a trip? Can I still get credit for my SBD Rewards Points?

Yes, as long as the date of travel occurred after the SBD Rewards Points were accumulated. Just send us a Travel Rebate Certificate along with your travel receipts and we will issue a credit to your account. For every 5,000 points you redeem for travel, you'll receive a \$50.00 credit to your Savings Bank of Danbury Visa[®] Debit Card account. It's that easy!

How do I redeem SBD Rewards Points for merchandise?

Redeeming your SBD Rewards Points for merchandise and gift cards is just as easy. Simply compare the total SBD Rewards Points you've accumulated with the number needed for the item(s) you want. If you have enough points you can redeem them online at www.rewardsnow.com/SBDRewards, or call our live SBD Rewards Service Center toll free at 1-877-SBD-RWDS (877-723-7937). Our Rewards Specialists will take your order and you will receive your item(s) within 2-4 weeks.

Do SBD Rewards Points expire?

SBD Rewards Points are valid for three (3) years from the month they're earned. So there's plenty of time (and ways) to use your points.

Can my SBD Rewards Points be combined with points earned on other programs?

SBD Rewards Points may not be combined with, or transferred to, other rewards programs.

Are SBD Rewards Points transferable?

SBD Rewards Points are not transferable.

*Savings Bank of Danbury reserves the right to discontinue your SBD Rewards account if abuse is detected.