



Mobile Banking – Apple App FAQ

An updated 10.3 IOS App was released on 11/24/2020. Please update your SBD Mobile Banking app to this latest version.

My Bill Pay is not working on my iPad

We are continuing to investigate why when using Bill Pay on an iPad an error occurs. It seems to work if you turn off the setting for Block all Cookies, Prevent Cross Site Tracking, and Block Pop Ups or change the Chrome browser with 'Allow Cross-Website Tracking' On/enabled.

I am getting an error when I open the app

Most users experiencing this issue have had success deleting the app from the device and downloading it from the app store.

Who can I call if I am still having problems?

You may call or stop by your local SBD branch, for a list of numbers and hours please visit us at: <https://www.sbdanbury.com/about-us/branches-atms>

WE ARE HERE FOR YOU

General Bank Inquires | **844-SBD-BANK (844-723-2265)**
Online Banking Inquires | **833-770-5862**

You can always visit your local branch or visit us online at **SBDanbury.com**



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